

Cancellations (Refunds and Credits)

If you have questions about the policy, please contact us prior to purchasing an event.

When you cancel:

- **46 days or more before an event**, all event fees will be refunded upon request, in full to the original method of payment, otherwise an HOD credit code for a future event of the same value will be issued
- **15-45 days before an event**, an HOD credit code will be issued for your registration fee, less a \$50/event day cancellation fee (max \$100)
- **8-14 days before an event**, there will be a 50% refund issued for event fees. The refund issued may be either back to the original method of payment, or as an HOD credit code for a future HOD event
- **7 days or less before the event**, or are a no show at an event, all event fees will be forfeited

We are aware of the logistical requirements of our hobby and things don't always work out exactly as planned. Please understand that while we will attempt to work with you if there are unforeseen issues, we cannot take responsibility for something that is completely out of our control. Please contact us at info@hookedondriving.com with any questions. HOD credit codes issued for event registration cancellations will expire 12 months from the date of the original purchase, unless otherwise indicated.

HOD events are run rain or shine. We must show up ready to go and prepared to run. If track management deems the track safe to use, the event will proceed and HOD is responsible for all fees for the facility, including track rental, catering, and track staff labor costs. If track management determines that it is unsafe to run the event, we would be able to get a credit back to our clients.

All refunds will be less the credit card charge fees, as well as any charges as noted above.

Thank you.